

Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



Call Accounting Solution

► Type of Business and Merit

- Type of Business : Financial, Medical, Manufacturing
- Merit : Single server for multiple sites, Visibility of system resources, Control costs, Bill back to departments, Easy installation

► Application Name - Vendor

CCAccounting 2012 - Poltys Inc.

► Overview

Poltys Call Accounting 2012 (CCAccounting 2012) is a call-billing tool that provides:

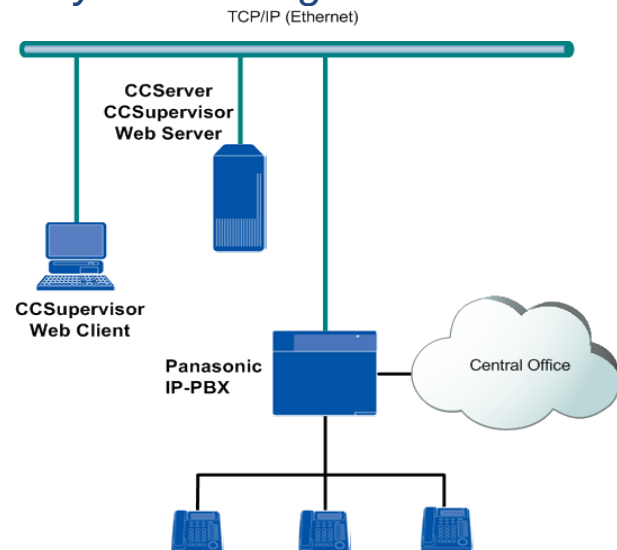
- Call costs reporting
- Call logging
- System and Extension reports

CCAccounting 2012 is also available in Enterprise Edition that provides distributed connectivity with up to 100 IP-PBXs at the same time.

► Main Feature

- Web-based User Interface
- Multi-language support with currency details for each country
- Detailed cost report for each department (group) or extension
- Comprehensive reporting regarding system activity
- Logging of entire phone system activity
- Scheduled reports sent by email
- Connect to up to 100 networked Panasonic IP-PBXs simultaneously

► System Configuration



► Features

- Call logging
 - CO Based Call Log
 - Agent Based Call Log
 - Intercom Call Log
- 25 predefined report templates for comprehensive reporting
 - All Calls
 - Agent Based Log - Incoming Calls
 - Agent Based Log - Incoming Calls Summary
 - Call Cost - Account Details
 - Call Cost - Account Summary
 - Call Cost - Agent Details
 - Call Cost - Agent Summary
 - Caller ID Summary
 - CO Call Log - Agent Incoming Summary
 - CO Call Log - Agent Outgoing Summary
 - CO Call Log - Agent Outgoing Summary
 - CO Call Log - Incoming Calls
 - CO Call Log - Incoming Calls by Agent
 - CO Call Log - Incoming calls by Caller ID and more

Call Cost Configuration

| Plan | Rate | Unit |
|------|--------|--|
| 001 | 1.3700 | 6 per Minute/Whole Minute Usage Rounding |
| 0022 | 1.3700 | 6 per Minute/Whole Minute Usage Rounding |
| 0022 | 1.9300 | 6 per Minute/Whole Minute Usage Rounding |
| 0022 | 1.9900 | 6 per Minute/Whole Minute Usage Rounding |

CO Based Call Log

| ID | Time | End Time | Trunk | Type | Caller ID | Caller Name | Dotted Number | DID | Group |
|--------|---------------------|---------------------|-------|------|------------|-------------|---------------|-----|---------|
| 333444 | 10/10/2011 12:00:01 | 10/10/2011 12:00:02 | 401 | Out | N/A | N/A | 3462154402 | N/A | NA |
| 333444 | 10/10/2011 12:00:02 | 10/10/2011 12:00:04 | 401 | Out | N/A | N/A | 4762154402 | N/A | NA |
| 333444 | 10/10/2011 12:00:05 | 10/10/2011 12:00:06 | 401 | Out | 1000000000 | N/A | 1000000000 | N/A | Support |

Reports Scheduler

| Report Name | Report Type | Report Category | Report Frequency | Report Status | Report Date |
|---|-----------------|-------------------------------------|------------------|---------------|-------------|
| ACD - Agent Report | ACD | Agent Report | None | None | None |
| ACD - Agent Report All Groups by Year | ACD | Agent Report | None | None | None |
| ACD - Agent Report All Groups by week/day | ACD | Agent Report | None | None | None |
| ACD - Agent Report by Agent | ACD | Agent Report | None | None | None |
| ACD - Agent Report by availability | ACD | Agent Report | None | None | None |
| ACD - Group Report | ACD | Group Report | None | None | None |
| ACD - Group Report by day | ACD | Group Report | None | None | None |
| ACD - Group Report by hour | ACD | Group Report | None | None | None |
| ACD - Group Report by week/day | ACD | Group Report | None | None | None |
| ACD - Group Report by week/day Year | ACD | Group Report | None | None | None |
| Agent Based Log - Incoming Calls | Call Accounting | Agent Based Call Log Summary Report | None | None | None |
| Agent Based Log - Incoming Calls Summary | Call Accounting | Agent Based Call Log Summary Report | None | None | None |
| Call Cost - Account Details | Call Accounting | CO Call Log Summary Report | None | None | None |
| Call Cost - Account Summary | Call Accounting | CO Call Log Summary Report | None | None | None |
| Call Cost - Agent Details | Call Accounting | CO Call Log Summary Report | None | None | None |
| Call Cost - Agent Summary | Call Accounting | CO Call Log Summary Report | None | None | None |
| Caller ID Summary | Call Accounting | CO Call Log Summary Report | None | None | None |
| CO Call Log - Agent Incoming Summary | Call Accounting | CO Call Log Summary Report | None | None | None |
| CO Call Log - Agent Outgoing Summary | Call Accounting | CO Call Log Summary Report | None | None | None |

Reports Viewer

| Weekday | Lost Calls | Group Name |
|-----------|------------|------------|
| Monday | 100 | Support |
| Tuesday | 150 | Support |
| Wednesday | 200 | Support |
| Thursday | 250 | Support |
| Friday | 300 | Support |
| Saturday | 350 | Support |
| Sunday | 400 | Support |

► System Requirement

PBX

| | |
|---------------|---|
| Supported PBX | Panasonic KX-TDA100/200/600, KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000 |
| Connection | LAN / USB |

Vendor Application

| | |
|-----|---|
| OS | Microsoft® Windows® 7 Professional (UAC disabled) Microsoft® Windows® 8, including Pro version (UAC disabled) Microsoft® Windows Server® 2008 R2 SP1 (UAC disabled) Microsoft® Windows Server® 2012 (UAC disabled) |
| CPU | Intel® Core™ i5-750 at 2.66 GHz (or higher) |
| RAM | 3 GB (or higher) |
| HDD | 100 GB Minimum (server installation) |

► Application Vendor Information



Panasonic
Solution
Developer
Network

**Gold
Partner**

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