

Call Analyser

Call management, call logging statistics and costs

MAIN FEATURES

- Cut operational costs
- Identify peak call activity periods
- Allocate staff effectively to cover demand
- Monitor & Analyse time spent on the phone
- Identify call time, date, duration & numbers
- Identify under and over achieving employees
- Monitor inbound, outbound & abandoned calls
- Easy to read user interface
- Real time graphical call summary
- Drill down real time extension detail
- Call volume reports, stats and alarms
- Call costing and fraud alert

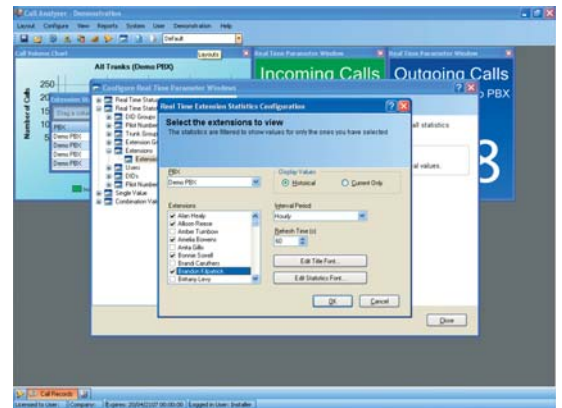


CHOOSE FROM

- **Call Analyser Lite** for up to 32 extensions
- **Call Analyser Pro** for up to 32 extensions
- **Call Analyser Multi** for up to 100 extensions

INCLUDES

- Call Analyser system & installation
- One year software update
- Installation
- **Requires knowledge of call logging installation**



Helpdesk Support

Installation Service available

1 Year Warranty

OPTIONAL EXTRA

- Call recording option (Sense)
- Upgrade from Lite to Multi user (part CalUp)
- Upgrade from PRO to multi user (part CapUp)
- Upgrade from multi user to Enterprise (part CamUp)
- Additional PBX (part Add PBX)
- Additional user Licence (part Add Lic)
- 250 additional extensions (part Add Ext)
- Annual software update (part Soft Update)
- Concurrent Wall board users
- Training and installation (part CA install)

For more information visit www.palebeck.co.uk or call 020 7580 7226